

- **How do I find out my log in name or password if I forgot it?** Click on the User Login button from the Login page (www.mysoccerleague.com), and then click on the "Forgot your Password" link. Enter your email address, and your password will be sent to you. If you receive the message "**Sorry, we found no users with that email address,**" then it means either that you have not been entered into our database or that your email address was entered incorrectly. Please contact your League Administrator, Referee Coordinator (for refs), or Match Secretary (for team contacts) to resolve this. [Click here](#) to find out their contact information (select your league to view and then scroll down to the list of league officials). Tell them your name and email address. S/he will check if you just need your email address corrected or if you need to be added as a user. In either case, you will receive an email with your login name and password. After that, you can modify your own personal information via the "Edit Personal Info" page.
- **How do I get a password if I have never received one?** Please contact your League Administrator, Referee Coordinator (for refs), or Match Secretary (for team contacts). See [How do I find out my log in name or password if I forgot it?](#) for how to contact them and what to do.
- **Can I access the site from a bookmark?** You can bookmark (or save as a Favorite) the MySoccerLeague.com home page or the Login page. However, you cannot bookmark your "View League" or other pages in the system. If you do, you will get a "Please log in again" error message.
- **Can I access MySoccerLeague.com from my office?** There was an issue accessing the site through some corporate firewalls, but it has been resolved. If you have a older bookmark to our login page and you are not able to access our site from your office using it, please access the site directly and then replace the bookmark.
- **How can I tell if there is a problem with my internet connection?** MySoccerLeague.com has greater than 99% uptime, so if you are having trouble connecting, it is unlikely the site is actually down. Check to see if you can connect to other web sites, such as Yahoo, Amazon, or Google. Also, sometimes the Internet itself is slowed down -- e.g., by virus activity, or just a very high number of users. That can sometimes cause temporary access problems. In that case, you should simply try again in a few minutes.
- **Can I access MySoccerLeague.com using a Mac?** Yes. Usually there is no problem using a Mac. However, sometimes it is necessary to close down the browser and completely exit the application. Then re-launch the browser and access MySoccerLeague.com. This is another access issue we are working on improving.
- **I have more than one login name. What do I do?** Notify your league administrator. S/he will contact MySoccerLeague.com, and your extra login names will be eliminated, with any roles associated with those roles now attached to your original login.
- **How do I view my division schedule?** On the MySoccerLeague.com home page, click on the "View Your League Schedule" link or [click here](#). Select your league and click on GO. From there click on the division you wish to view.
- **How do I view my team schedule?** On the division schedule page there is a list of teams with contact information. Click on your team name. Both the schedule and field directions are displayed. See [How do I View My Division Schedule?](#)
- **How do I print my team schedule?** From the team page use your browser's print function (under the File menu) to print the schedule. NOTE: The Netscape browser currently exhibits a problem when attempting to print a schedule. We recommend using a different browser for now. We are working on the problem
- **Can I access mysoccerleague.com via the league website?** Yes, go to www.cvysl.org, and then click on the schedule button on the left side of the main menu. This will take you to the link for mysoccerleague.com